F5 BIG-IP Edge Client Configuration Guide (Microsoft Windows)

F5 BIG-IP Edge Client Installation and Configuration Instructions for Microsoft Windows

(Windows XP SP2 and newer only)

The Holmesglen wireless network has been enhanced to allow easier access. The new wireless network makes use of F5 VPN technology - making it simple to configure and connect which allows applications to work that previously had difficulties utilising web browser proxy setup.

In order to connect to the new Holmesglen wireless network, two key processes need to be followed. Firstly a connection to the new wireless network and secondly a secured connection to the F5 BIG-IP Edge Client. The instructions below outline both of these.

1: Connect to the wireless network

*Select* wifi.holmesglen.edu.au in your list of wireless networks.

- Click on the **Connect** button
- Verify that you are connected

2: Download the F5 Edge Client

*Open* your browser and follow instructions to download your F5 client.

- Locate the downloaded F5 client on your Windows desk to (see icon)
3: Install the F5 Edge Client

-Launch the F5EdgeClientWin.exe installer by double clicking on the icon.

4: Install the F5 Edge Client

- Click Install

5: Install the F5 Edge Client

- Wait while the new F5 Edge Client Installs.

6: Install the F5 Edge Client

- If the installation was successful, click Finish to complete the wizard
7: Start the F5 Edge Client

Once the F5 client has been successfully installed and configured you will see it available within the system tray of your machine.

Look for the F5 logo. You can open the client to connect by right mouse clicking on this logo, or alternatively, by running it from

Start > Programs > BIG-IP Edge Client

The main window will open. Ensure the Server name specified is wifi.holmesglen.edu.au

- Click Connect

8: Authentication

- Enter your current Novell username and password.

- Click Logon Note: You may choose to save your username and password for future connections.

If your username and password is correct, the F5 client will show "Initializing..."

Once verified the F5 Client status will change to: Connected
TROUBLESHOOTING TIPS

To confirm that everything has been connected successfully have a look at the icons in the system tray.

Unable to connect to the Wireless or the F5 Edge Client.

Check the settings in your web browser for proxy information (the location for this will vary from browser to browser). The old Holmesglen wireless connection required a proxy web address (hi-proxy.holmesglen.edu.au) and port number (8000) to be entered. This is no longer required and will need to be disabled/removed from your web browser under the new wireless/F5 connection.

Getting an error during the F5 connection saying “Unable to verify SSL certificate presented by the server…”

This is a security warning by the system. You will have the option to click ‘Yes’ or ‘No’ to proceed. Click ‘Yes’ to continue with the installation.

Your laptop went into sleep mode and now you cannot browse the Internet

Often devices will reconnect to the unsecured wireless connection (wifi.holmesglen.edu.au) upon resuming, however the F5 client may need to be reconnected manually. Check the F5 logo in the system tray (see Step 4) – if it is not a red logo indicating successful connection, then open up the F5 client and reconnect before attempting to browse the Internet.