1 KNOW YOUR NUMBERS
FOR EMERGENCIES, CALL
000
& REQUEST FOR
POLICE, FIRE OR AMBULANCE

NOTE: This is a free number and can be dialled from any phone. Please tell the operator if you require a translator.

2 LOCAL POLICE STATIONS
Victoria Police provides a 24 hour service to the community ensuring a safe and secure environment for all. Visit www.police.vic.gov.au for more information.

Malvern Police ...................... 03 9822 2487
Glen Waverley Police .............. 03 9566 1555
Moorabbin Police ................. 03 9556 6565
Clayton Police .................... 03 9543 3888
Mt Waverley ....................... 03 9888 3755

3 SECURITY @ HOLMESGLEN
24 Hour security patrol is available on all three campuses. Should you require the urgent assistance of a Security guard, please call the following numbers:

CHADSTONE .............................. 03 9564 2000
MOORABBIN ............................ 03 9209 5555
WAKERLEY ............................. 03 9564 6200

Please note that a report to Holmesglen Security is an internal report. It is your decision whether to report any matters to the police.

4 VISAS & PASSPORTS
Students should always take note of their visa’s validity and the expiry dates of their passports and visas. If you have any concerns about your visa, you can contact the Department of Immigration and Citizenship (DIAC) on 131 881 or by visiting their website: www.immi.gov.au

For information and assistance from your country’s foreign embassy, visit: www.dfat.gov.au/embassies.html

5 PERSONAL SAFETY
Be aware of your surroundings and your actions. Do not take unnecessary risks.
- Never carry large amounts of cash. You can perform most transactions with an ATM card
- Always walk in well-lit areas and, when possible, in a crowd. Avoid travelling alone at night
- Bags should be zipped and wallets kept securely in your pocket
- Keep your expensive items (i.e. MP3 player, watch, phone) hidden from view

6 INSURANCE
Students are encouraged to purchase a home and contents insurance to protect their belongings. This insurance will cover your belongings from theft or damage. Some insurance companies to consider are AAMI, Allianz, GIO and RACV.

Students must also ensure that their Overseas Student Health Cover (OSHC) is valid and should consider getting extras cover if they require optical or dental coverage. Visit www.oshworldcare.com.au for more information on your cover and getting extras.

7 STUDENT SERVICES
Studying overseas can be a challenging experience. Student Services can assist you with a variety of services.

On-campus counsellors can assist you with any problems you may encounter such as culture shock, relationship issues, emotional problems or stress management. All counselling is strictly confidential.

Students will also have access to on-campus doctors should they feel unwell or have concerns with their personal health and wellbeing.

8 ROAD SAFETY
Students must always adhere to road safety rules and regulations. Some simple rules are:
- Always follow the road signs and markings
- Always wear a helmet when riding a bicycle
- Never run a red light
- Always cross at a pedestrian crossing or overhead bridge and underpass
- Never speed or drive under the influence of drugs and alcohol

For more information, visit www.vicroads.vic.gov.au

www.holmesglen.edu.au/international
Ensure you lock your doors before leaving. Keep your valuables secure or well hidden.

Park your car somewhere safe & lock it. Do not leave valuables in the car.

Check the smoke alarm every 6 months.

Turn off all electrical items when not in use. Only use the correct power boards and adapters.

Lock all windows & draw the blinds before leaving.

Always have a current anti-virus on your computer. You should also backup your files regularly.

Do not open your door for strangers. Change your locks when moving into a rental property.

Be careful when cooking. Always turn off the stove after cooking. Do not leave the stove unattended.

Always turn off the stove after cooking. Do not leave the stove unattended.