F5 BIG-IP Edge Client Installation and Configuration Instructions for Apple Mac OS

The Holmesglen wireless network has been enhanced to allow easier access. The new wireless network makes use of F5 VPN technology - making it simple to configure and connect which allows applications to work that previously had difficulties utilising web browser proxy setup.

In order to connect to the new Holmesglen wireless network, two key processes need to be followed. Firstly, a connection to the new wireless network and secondly a secured connection to the F5 Web Plugin. The instructions below outline both of these.

1. Connect to the wireless network - Select wifi.holmesglen.edu.au in your list of wireless networks.
   Verify that you are connected (a tick will appear next to the wireless network name).

2. Download the F5 Web Plugin - Open your browser and navigate to the following address: https://wifi.holmesglen.edu.au

3. Enter Login Credentials - Enter your Novell login credentials (that you log onto a PC with) and click Logon.
4. Installing Browser Plugin – Wait for the installer to open.

If it doesn’t start, click on the Click Here link to launch it.

5. Opening Browser Plugin Installer – Upon receiving applet warning message, check the *Allow applets from “wifi.holmesglen.edu.au access* box.

Then and click Allow.


Click Continue to proceed with the installation.

6. Browser Plugin Installer (2/4) - Click Install for all users of this computer option to illuminate the Continue button.

Click Continue.
6. **Browser Plugin Installer (3/4)** - Click **Install**.

6. **Browser Plugin Installer (4/4)** - Click **Close** to complete the installation.

7. **Restart your Web Browser** – Please restart your web browser and repeat steps 1 and 2

7. **Successful connection** – The following screen indicates a successful connection.

   **Note:** Please open a new “window” or “tab” for internet access.

Navigating away from this page will terminate your connection.
TROUBLESHOOTING TIPS

Unable to connect to the Wireless or the F5 Edge Client.
Remove the proxy. This is no longer required on the new wireless network.

Getting an error which states: “Unable to verify SSL certificate presented by the server…”
This is a security warning by the system. Click ‘Yes’ to continue with the installation.

Your laptop went into sleep mode and now I cannot browse the Internet
Check the F5 client. It may need to be reconnected.